








Unified Communications Comparison Matrix

UC Features	 EVOLVE IP	 CISCO	 AVAYA	 MITEL	 ShoreTel	 Microsoft	 Google
Google Apps Integration	✓	X	X	X	X	X	✓
Lync Integration	✓	✓	✓	✓	X	✓	X
Enterprise Voice	✓	✓	✓	✓	✓	X	X
IM & Presence	✓	✓	✓	✓	✓	X	✓
Audio Conferencing	✓	✓	✓	✓	✓	✓	✓
Web Collaboration	✓	✓	✓	✓	X	✓	✓
Video Calls	✓	✓	✓	✓	✓	✓	✓
Enterprise Hybrid-Hosted	✓	✓	✓	✓	✓	✓	X
Mobile/Tablet Apps	✓	✓	✓	✓	X	✓	✓
Call Center Overlay	✓	✓	✓	✓	✓	X	X
Call Center (ACD)	✓	✓	✓	✓	✓	✓	✓
IVR	✓	✓	✓	✓	✓	X	X
Inherent Disaster Recovery/ Business Continuity	✓	X	X	✓	✓	X	✓
Handset Lease Option	✓	X	X	X	X	X	X
Platform availability with all for Windows, Mac, iOS	✓	✓	✓	X	X	X	✓