Evolve Anywhere Feature Matrix

Overview

This document provides the details of each of the Webex Suite of Licences.

Licence Summary

Each Licence is provided with UK Local, UK National and UK Mobile Calls (Vodafone, O2, Three & EE only) with a limit of 2k mins per user per month.

Dialtone
A simple licence designed for common area and conference phones. This licence has no voicemail, or call transfer facilities

Essentials
The Entry level user licence. This licence contains the basic features a user might require with a physical phone. It includes call transfer features and also voicemail, it doesn't have the DND feature.

Anywhere Softphone
The Basic Webex licence. This is a fully featured BroadSoft seat with all the features, BLF, Sequential ring etc. The Webex licence is setup for only softphone, no chat, collaboration or meeting features. The licence is designed for a phone only user, also ideal if using the MS Teams Plugin.

Anywhere Basic
The Basic Webex licence. This is a fully featured BroadSoft seat with all the features, BLF, Sequential ring etc. The Webex licence provides chat, presence, collaboration and meetings. The meeting experience is for Space Meetings with 25 users.

Anywhere Standard
The Standard Webex licence. This is a fully featured BroadSoft seat with all the features, BLF, Sequential ring etc. The Webex licence provides chat, presence, collaboration and meetings. The meeting experience is a Webex Standard Personal Meeting room with locally stored meeting recording and provides Global PSTN dial in numbers from Cisco. The room integrates fully with Outlook and also provides Slido for better meeting interaction.

Anywhere Plus
The Plus Webex licence. This is a fully featured BroadSoft seat with all the features, BLF, Sequential ring etc. The Webex licence provides chat, presence, collaboration and meetings. The meeting experience is a Webex Premium Personal Meeting room that provides Global PSTN dial in numbers from Cisco, full cloud recording of meetings. The room integrates fully with Outlook and also provides Slido for better meeting interaction, it also includes the Webex Assistant. Added extras are Cara Unite for CRM Integration and Dubber 30 day Call Recording.

BroadWorks Included Features:

Softphone, Basic, Standard and Plus Licence BroadWorks Services Include:

Barge-in exempt	Do Not Disturb	Pre-Alerting Announcement
Call Waiting	Group Night Forwarding	Shared Call Appearance 5
CLI Blocking	Hoteling Guest	Virtual On-Net Enterprise
CLI Delivery	Alternative Numbers	BroadWorks Anywhere
Intercept User	Automatic Hold/Retrieve	Simultaneous Ring Personal
Voicemail	Busy Lamp Field	Sequential Ring
Call Forward Always	Call Centre Monitoring	Remote Office
Call Forwarding Busy	Call Forward Selective	Privacy
Call Forwarding No Answer	Call Notify	Flexible Seating Guest
Call Forward Not Reachable	Custom Ring back User	Multiple Call Arrangement
Call Return	Directed Call Pickup	Music on Hold
Call Transfer	Directed Call Pickup with Barge-In	Priority Alert
Last Number Redial	Executive	
Anonymous Call Rejection	Executive Assistant	

Essentials Licence BroadWorks Services Included:

Softphone, Basic, Standard and Plus Licence BroadWorks Services Include:

Authentication	Voicemail	Call Return
Barge-in exempt	Call Forward Always	Call Transfer
Call Waiting	Call Forwarding Busy	Last Number Redial
CLI Blocking	Call Forwarding No Answer	Music on Hold
CLI Delivery	Call Forward Not Reachable	

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Further Licence Details

This document provides the details of each of the Webex Suite of Licences.

Slido

Slido allows you to engage your participants with live polls, Q&A, quizzes and word clouds — whether you meet in the office, online or in-between.

It's included in the Standard and Plus Seat when using the Personal Meeting rooms.

Webex Assistant

Cisco Webex Assistant for Webex Meetings and Devices is the first digital assistant for the enterprise. AI-powered and voice-activated with "OK Webex"

It's included in the Plus Seat when using the Personal Meeting rooms.

https://www.cisco.com/c/en/us/products/collateral/conferencing/webex-meetings/at-a-glance-c45-744053.html

Note: The current release doesn't include translation, this is a roadmap item.

Cara Unite

Included in the Plus seat is Cara Unite. This provides many features, but key is the 300+ CRM integrations provided.

Call Recording

Included in the Plus seat, 30 day call recording. This will default to off and can be switched on if the user wants to use it.

Webex Feature Matrix

	Softphone	BASIC	STANDARD	PLUS
SUMMARY		Meeting Capacity (PMR): 0 Space Meeting Participants: 25 Meeting Duration: 24 hours Message Storage: 2GB Cloud Meeting Recording: 0 Years Stored: 3	Meeting Capacity (PMR): 100 Space Meeting Participants: 100 Meeting Duration: 24 hours Message Storage: 5GB Cloud Meeting Recording: 0 Years Stored: 3	Meeting Capacity (PMR): 1,000 Space Meeting Participants: 300 Meeting Duration: Unlimited Message Storage: 10GB Cloud Meeting Recording: 10GB Years Stored: 5
CALLING**				
Place Audio Call (PSTN/VoIP)	●	●	●	●
Receive Audio Call (PSTN/VoIP)	●	●	●	●
Place Video Call	●	●	●	●
Receive Video Call	●	●	●	●
Dialpad	●	●	●	●

	Softphone	BASIC	STANDARD	PLUS
CALLING continued				
Desk Phone Control (DPC) - Basic incoming/outgoing calling	◒ *Desktop Only*	◒ *Desktop Only*	◒ *Desktop Only*	◒ *Desktop Only*
Merge (N-Way Audio Call)	●	●	●	●
Conference (N-Way Audio Call)	●	●	●	●
Mute/Unmute	●	●	●	●
Hold/Resume	●	●	●	●
Transfer - Blind	●	●	●	●
Transfer - Semi Attended	●	●	●	●
Transfer - Attended	●	●	●	●
Sharing - Screen, application	●	●	●	●
Sharing - whiteboard & annotation	*Roadmap*	*Roadmap*	*Roadmap*	*Roadmap*
Call Pull	●	●	●	●
Group Call Park / Retrieve	●	●	●	●
Call Pickup	◒ *Desktop Only*	◒ *Desktop Only*	◒ *Desktop Only*	◒ *Desktop Only*
Team Telephony / BLF Monitoring	●	●	●	●
Call Push Notifications (Mobile)	●	●	●	●
Call Voicemail	●	●	●	●
Call Recording via 3rd party integration	●	●	●	●
Emergency (911) Calling	◒ *Mobile Only*	◒ *Mobile Only*	◒ *Mobile Only*	◒ *Mobile Only*
Emergency (911) Location Update URL	●	●	●	●
Emergency (911) Location Update - RedSky	●	●	●	●
Feature Access Codes (FAC)	●	●	●	●
Executive Assistant (aka Boss Admin)	◒ *Desktop Only*	◒ *Desktop Only*	◒ *Desktop Only*	◒ *Desktop Only*
Register for tel: and callto: Links	◒ *Desktop Only*	◒ *Desktop Only*	◒ *Desktop Only*	◒ *Desktop Only*
Spam call indication	*Roadmap*	*Roadmap*	*Roadmap*	*Roadmap*
Seamless call handover between networks	●	●	●	●

	Softphone	BASIC	STANDARD	PLUS
CALL SETTINGS				
Do Not Disturb - native, on soft clients	●	●	●	●
Do Not Disturb - native, across all devices	●	●	●	●
Do Not Disturb - across all devices*	●	●	●	●
Call Forward - Always	●	●	●	●
Call Forward - Busy*	●	●	●	●
Call Forward - No Answer*	●	●	●	●
Call Forward - Not Reachable*	●	●	●	●
BroadWorks Anywhere (Single Number Reach)	●	●	●	●
BroadWorks Mobility Settings*	●	●	●	●
Call Back (Mobile)	●	●	●	●
Call Through (Mobile)	*Roadmap*	*Roadmap*	*Roadmap*	*Roadmap*
Simultaneous Ring*	●	●	●	●
Sequential Ring*	●	●	●	●
Hide Number/Block My Caller ID*	●	●	●	●
Voice Messaging Settings*	●	●	●	●
Queues (Call Center) - Login/logout, status*	●	●	●	●
Call Waiting*	●	●	●	●
Anonymous Call Rejection*	●	●	●	●
Automatic Callback*	●	●	●	●
Video Call - Virtual Background	●	●	●	●
Background Noise Reduction	●	●	●	●
Music Mode	●	●	●	●

	Softphone	BASIC	STANDARD	PLUS
PERSONAL CONTACTS				
View All Contacts	●	●	●	●
Add New Contacts	●	●	●	●
Manage Favourites	●	●	●	●
Manage Groups	●	●	●	●
View Profile	●	●	●	●
Add Contacts from BroadWorks Enterprise Directory	●	●	●	●
Add Contacts from Common Identity	●	●	●	●
Call History / Voicemail				
Call Logs - Local	●	●	●	●
Call Logs - Server based/Unified Call History	●	●	●	●
Call Logs - Delete All	●	●	●	●
Call Logs - Delete Individual Calls	●	●	●	●
Call Logs (Basic) - Missed Calls Counter	*Roadmap*	*Roadmap*	*Roadmap*	*Roadmap*
Call Logs (Enhanced) - Show Duration of Calls	●	●	●	●
Call Logs (Enhanced) - Show Hunt Group Calls	●	●	●	●
Visual Voicemail - View	●	●	●	●
Visual Voicemail - Audio	●	●	●	●
Visual Voicemail - Download	*Roadmap*	*Roadmap*	*Roadmap*	*Roadmap*
Visual Voicemail - Mark As Viewed	●	●	●	●
Visual Voicemail - Mark As Confidential or Urgent	●	●	●	●
Voicemail transcriptions	*Roadmap*	*Roadmap*	*Roadmap*	*Roadmap*
Third party voicemail support	●	●	●	●
Search				
CI Search	●	●	●	●
Universal Search	●	●	●	●
Outlook Contact Search	◐ *Desktop Only*	◐ *Desktop Only*	◐ *Desktop Only*	◐ *Desktop Only*

	Softphone	BASIC	STANDARD	PLUS
SEARCH, continued				
Local Mobile Contact Search	Mobile Only	Mobile Only	Mobile Only	Mobile Only
Google Contact Search	Mobile Only	Mobile Only	Mobile Only	Mobile Only
BroadWorks Enterprise Directory Search	●	●	●	●
Group Common List and Personal Directory Search	●	●	●	●
LDAP Contact Search	Roadmap	Roadmap	Roadmap	Roadmap
CALLING INTEGRATIONS				
Microsoft Teams Integration for Calling	●	●	●	●
Microsoft Outlook Integration for Calling	●	●	●	●
Slack Integration for Calling	●	●	●	●
MESSAGING PRESENCE				
Calling Presence (On Call)	●	●	●	●
Meeting Presence (in Meeting, Presenting)	●	●	●	●
Presence (Active, Last Active)	●	●	●	●
Manually Set Presence - Do Not Disturb	●	●	●	●
Location	Roadmap	Roadmap	Roadmap	Roadmap
Personal Message Status	●	●	●	●
BASIC MESSAGING FEATURES				
Chat - View History		●	●	●
Chat - Delete Space		●	●	●
Chat - Delete Message Thread		●	●	●
Chat - Delete Individual Message		●	●	●
Chat - Mark As Viewed		●	●	●
1-1 Chat		●	●	●
Spaces (Group Chat)		●	●	●
Read Reciept		●	●	●
Hide availability status		●	●	●

	Softphone	BASIC	STANDARD	PLUS
BASIC MESSAGING FEATURES, continued				
Is Typing Indicator		●	●	●
File Sharing		●	●	●
Screen capture		●	●	●
Filters		●	●	●
Mentions		●	●	●
Message forwarding between a Space		●	●	●
Set a custom status		●	●	●
Search within a Space		●	●	●
Pin Messages in a Space		●	●	●
Send a Space Link		●	●	●
Mark as Unread		●	●	●
Rich Text		●	●	●
Quoting		●	●	●
Threading		●	●	●
Edit Messages		●	●	●
Drag & Drop Files		●	●	●
Gifs		●	●	●
Emojis & Emoticons		●	●	●
Reactions		●	●	●
Mark as Viewed		●	●	●
Favorites		●	●	●
Embedded Previews (pdf, gifs)		●	●	●
Embedded Video Playback		●	●	●
Push Notifications		●	●	●
SMS (via BOT Integration)		●	●	●
Custom Space Notification-Off/ On/@mentions only		●	●	●
Add Integrations & Bots to Spaces		●	●	●
File Viewer - Show file in Conversation		●	●	●
File Viewer - Download		●	●	●

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	Softphone	BASIC	STANDARD	PLUS
BASIC MESSAGING FEATURES, continued				
External Participant Indicator		●	●	●
Space member management		●	●	●
Inter-team/org messaging		●	●	●
Keyboard shortcuts		●	●	●
Personalize message notification sounds		●	●	●
ADVANCED MESSAGING FEATURES,				
Schedule Space Meeting with everyone in Space		●	●	●
Add link shortcut to a Space		●	●	●
Space cover photo		●	●	●
Sharing- screen, application, whiteboard, annotation		●	●	●
Embedded Apps	●	●	●	●
Moderator - Add / Remove people				●
Moderator - Edit space name				●
Moderator - Add / Remove Moderator				●
Moderator - Edit space image				●
Turn On Announcement Mode				●
MEETINGS				
Common Meeting Features				
Moderator - Edit space image			100	1000
Number of Participants in PMR Meetings		25***	100	300
Number of Participants in Space Meetings		●	●	●
Desktop Sharing		●	●	●
Application Sharing		●	●	●
Screen Sharing on Mobile		●	●	●
Whiteboard		●	●	●
Annotation		●	●	●
One-click & Scheduled meetings		●	●	●

	Softphone	BASIC	STANDARD	PLUS
MEETINGS, continued				
Common Meeting Features, continued				
Join via VoIP			*100*	*1000*
HD video		*25****	*100*	*300*
Full screen and gallery view		●	●	●
Mute all/participant		●	●	●
Dismiss all/participant		●	●	●
In-meeting participant search		●	●	●
Multi-party Chat		●	●	●
Web Guest Experience		●	●	●
Video Layout options (5x5 grid, stack, side by side, full screen)		●	●	●
Virtual backgrounds		●	●	●
Background noise reduction		●	●	●
Music Mode		●	●	●
Advanced Meeting Features				
Animated meeting reactions			●	●
Immersive Share (Show me in front of presentation)			●	●
Gestures			●	●
Raise Hand			●	●
Breakout Sessions			●	●
Notes			●	●
Polling			●	●
Persistent Meetings link			●	●
Meetings Site Access			●	●
Locking			●	●
Password Protection			●	●
Personal Meeting Room (PMR)			●	●
Personal Conference Number (PCN)			●	●
Join from a video system (CMR)			●	●

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	Softphone	BASIC	STANDARD	PLUS
MEETINGS, continued				
Advanced Meeting Features, continued				
Support pairing with Cisco Webex Devices		●	●	●
Meetings Recording (local & cloud)				●
Default Presenter Controls for all Attendees				●
Remote Desktop Control				●
Webex (PMR & Scheduled) meeting scheduling			●	●
Allow PMR URL change				●
In-app meeting scheduling		●	●	●
Enable Content sharing with External Integrations				●
Let other users to schedule meetings on their behalf				●
Delegate your meetings (Cohost, In-meeting host control)				●
SiriKit Integration				●
Media Quality Statistics			●	●
Personal Insights			●	●
Closed Captions				●

About Evolve IP

Evolve IP is designed to advance today's hybrid workplace. We partner with the world's biggest tech companies and innovative industry leaders to create robust and reliableAsolutions for our resellers. We are a global collaboration provider that specialises in bringing together unified communications, collaboration tools, contact centre, voice, and omni-channel solutions securely into the cloud.

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