EVOLVE IP
THE CLOUD SERVICES COMPANY™

The Evolved Office HPBX

The Evolved Office: HPBX is a cloud-based communications solution that frees your business from managing carriers, phone systems and vendors by providing an enterprise IP PBX, advanced end-user features, and world-class voice services to any user, in any location, for a predictable monthly fee.

PRIMARY FEATURES

- Enterprise-class Hosted IP phone system
- Unlimited local and long distance service*
- Direct Inward Dial (DID) and Voicemail per user
- "Plug and Play" IP handsets INCLUDED

PRODUCTIVITY-ENHANCING FEATURES

- Unified messaging (voice mail/fax in email)
- Anywhere (fixed mobile convergence)
- Find me, Follow me mobility features
- PC call control (click-to-dial)
- PC and phone-based corporate directory
- Complete control over your settings via the award-winning OSSmosis Portal.

WHY CHOOSE THE EVOLVED OFFICE: HOSTED PBX?

Simplicity - Eliminate service issues and finger pointing between your PBX vendor, carrier, ISP, and Network Integrator.

Economics - Reduce your monthly communications expenses with free in-network calling and unlimited usage* while eliminating the capital required to purchase new equipment.

Productivity — Integrate communications and your PC Desktop while delivering advanced services to users on the road and at home.

Control — Enjoy unmatched control and point-and-click configuration over all services through our award-winning OSSmosis Portal.

Performance - Our team of network and security professionals monitors and manages your services 24x7.

Stability - Enjoy built-in disaster recovery/business continuity features — the off-premise nature of a hosted PBX means that your business keeps running regardless of what happens at your physical location. With miltiple failover options, including the option to fail over to public IP, your business stays up and running under all circumstances.

Scalability — Add users and services when needed and leverage the support of experienced PBX professionals.

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Common Area Seat

Polycom VVX 300 Handset
HDvoice

Features

- Extension number
- E911 on Main Number
- Corporate Directory
- Standard Features
- Rated Usage (per Minute)

Users

Lobby area
- Break room
- Lunch room
- Internal-only extensions

Standard Seat

Polycom VVX 300 Handset
HDvoice

Features

- Common Area plus:
- Voice mail
- Unified Messaging
- Unlimited Calling

Users

- Administrative and General Staff
- Call Center Personnel
- Office Workers without a need for remote call control

Premium Seat

Polycom VVX 400 Handset
HDvoice

Features

- Standard Seat plus:
- Assistant Toolbar
- Mobility Package
- Remote Call Control
- SCA/BLF

Users

- Executives
- Remote Workers
- UC Users
- Power Users
- CTI Users (OCS, CRM, Etc)

Feature	Description	Common Area Station	Standard User	Premium User
Web-based Portal Access	Enables users access to manage their Unified Communications settings, Outlook Integrations, Voicemail, and Conference Calling	x	x	x
External/Internal Calling Line ID Delivery:	Enables the delivery of a caller's identity to a user via the Evolved Assistant toolbar and phone.	x	x	x
Group Directory:	Enables users to search for other users from the Evolve IP handset	x	x	x
3-Way Calling:	Allows users to initiate a 3 way call from the handset	x	x	x
Call Forward Always:	Enables a user to redirect all incoming calls to another phone number	x	x	x
Call Forward Busy:	Enables a user to redirect calls to another destination when an incoming call encounters a busy condition	x	x	x
Anywhere	Fixed Mobile Covergence which allows calls to be moved seamlessly between the desk phone and mobile phone. Anywhere also allows call control (hold/transfer/conference) from the mobile device.			x
Call Forward No Answer:	Enables a user to redirect calls to another destination when an incoming call is not answered within a specified number of rings	x	x	x
Call Forward Not Reachable:	Allows for configuring a phone number (for example, a mobile phone) where a call should be redirected when the user is unreachable due to network or equipment failure	x	x	x
Unified Messaging:	Users can control whether their voice mail messages are to be delivered to their e-mail account as .wav attachments and/or to the voice messaging system repository for retrieval from a phone.		x	x
Voice Messaging:	Enables users to record messages for incoming calls that are not answered within a specified number of rings, receive busy treatment, or are transferred directly to voice mail.		x	x
Directed Call Pickup w/ Barge In:	Enables the user to barge-in on the call if already answered, creating a three-way call			x
Directed Call Pickup:	Enables a user to answer a call directed to another phone in their group			x
Do Not Disturb:	Allows users to set their station as unavailable so that incoming calls are given a busy treatment.			x
Evolved Assistant Toolbar:	Integrated Microsoft Outlook, Internet Explorer and Firefox toolbar that enables users to make and accept telephone calls, view group directory and call history, and change personal call flow settings			x
Line Manage:	Enables multiple devices (handsets) to have an appearance of an extension or DID, and share calls between multiple devices			x
Line Monitor:	Enables a user to view the status (on hook, off hook) of another extension or DID			x
N-Way Calling:	Allows users to add any number of other parties to a call from the Evolved Assistant Toolbar, up to a maximum of 15			x
Remote Office:	Enables users to access and use their Evolved Office service from any end point, on-net or off-net (for example, home office, mobile phone)			x
Selective Call Acceptance:	Enables a user to define criteria that causes certain incoming calls to be allowed.			x
Selective Call Rejection:	Enables a user to define criteria that cause certain incoming calls to be blocked.			x
Simultaneous Ring:	Enables users to have multiple phones ring (Up to 10) simultaneously when any calls are received on their Evolve IP phone number.			x
Speed Dial 100:	Enables users to dial two-digit codes to call up to 100 frequently-called numbers			x
Speed Dial 8:	Enables users to dial single digit codes to call up to eight different numbers			x
Anonymous Call Rejection:	Enables a user to reject calls from anonymous parties who have explicitly restricted their Caller ID.			x
Call Forward Selective:	Enables a user to define criteria that causes certain incoming calls to be redirected to another destination.			x